IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.:	10/083,263	Group Art Unit: Examiner:	3693	Confirmation No.: 4221		
			Wong, Eric Tak Wai			
Filing Date:	2/25/2002		Wong, Life Tak Wai			
For:	CUSTOMER SAT	ISFACTION SYSTEM A	CTION SYSTEM AND METHOD			

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

In re application of: Vincent P. Vaccarelli et al.

PETITION FOR EXTENSION OF TIME (FOR APPEAL BRIEF)

It is respectfully requested that an extension of time under Rule 1.136(a), as specified below, be granted for filling an Appeal Brief due May 20, 2009.

X	One (1) month -	\$	130.00
	Two (2) months -	\$	490.00
	Three (3) months -	\$	1100.00
	Four (4) months -	\$	1730.00
	Five (5) months -	\$	2350.00
Ø	This Petition accompanie	s a	n Appeal Brief.

Please charge the fee for this extension of time, and any other fees which may be required under 37 CFR 1.16, 1.17, 1.21, and 1.136(a) (but not 1.18), to Deposit Account No. 24-0025.

Respectfully requested,

/Jeannette M. Walder, Reg. #30,698/ Jeannette M. Walder

Signature under 37 CFR 1.33 & 34 Registration No. 30,698 Telephone No. 714-565-1700

Customer No.: 25453 Date: June 19, 2009